process An existing software interface and the interaction concept is analyzed by a predefined set of heuristics. Heuristics are rules and design guidelines for the design of user interfaces. The aim of the analysis is to identify difficult or problematic areas in the recent interface design. Prof. A user-centered focus throughout Web site development life cycles promotes Web site usability. This is accomplished through usability engineering carried out within the context of software engineering. BACKGROUND. Starting with an understanding of users, and proceeding in concert with software engineering, usability engineering promotes user success and satisfaction. In this section, we introduce principal concepts of Web site usability engineering. Users.