Healthcare Operations Management, Third Edition

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By Topic: Operations  Process Improvement

Book Description

Student Resources (click here for access)

Instructor Resources: This book's Instructor Resources include PowerPoint slides, an updated test bank, teaching notes for the end-of-chapter exercises, Excel files and cases for selected chapters, and new case studies, for most
chapters, with accompanying teaching notes. The new case studies are 1-3 pages each and are suitable for one class session or an online learning module.

The answers to many of the dilemmas faced by the US healthcare system, such as increasing costs, inadequate access, and uneven quality, lie in organizational operations – the nuts and bolts of healthcare delivery. Leading healthcare organizations have begun to employ the programs, techniques, and tools of operations improvement that industries outside of healthcare have successfully used for decades.

Healthcare Operations Management aims to help healthcare management students and working professionals find ways to improve the delivery of healthcare, with its complex web of patients, providers, reimbursement systems, physician relations, workforce challenges, and intensive government regulation. Taking an integrated approach, the book puts the tools and techniques of operations improvement into the context of healthcare so that readers learn how to increase the effectiveness and efficiency of tomorrow's healthcare system.

Thoroughly revised and updated, this edition includes:

- A new chapter on big data and analytics for fact-based decision making
- More Excel examples to demonstrate the use of this prime analytics tool
- New case studies and exercises
- Expanded information on innovation and new approaches to care delivery

With its plentiful examples, guidelines to software tools, and emphasis on contemporary healthcare management issues, this book provides current and future healthcare professionals alike with a broad foundation for implementing operational improvements in their organizations.
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Quality of Healthcare Services, Healthcare Operations Management. Managing Healthcare Integration: Adapting Project Management to the Needs of Organizational Change. Healthcare integration projects typically involve significant organizational change, with the intention of providing improved patient services and outcomes through the integration of healthcare services. Some of the management needs of more. The requirements originating from the multidisciplinary nature of the healthcare operations management area on the one hand and the multidisciplinary character of the Beta research school on the other make this a natural development. Intensifying collaboration with the practical healthcare domain in the form of larger application-oriented projects. National and international recognition of Beta as a multidisciplinary expertise center for operations management in healthcare. Similar Papers. Operations management plays a vital role in the health care industry. It is responsible for the oversight of health care facility operations, how efficiently they function, and how capable they are of providing adequate and reliable treatment to the community they serve.