Introduction to Healthcare Quality Management, Third Edition

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ISBN: 9781567939859
Softbound, 362pp, 2018
Order Code: 2356
Gateway to Healthcare Management

Member Price: $59.50
Non Member Price: $85.00

By Topic:  Quality Management  Quality Improvement  Safety/ Quality

Book Description

Instructor Resources: Test bank, PowerPoint slides, answers to the in-book questions, and a PDF of the American College of Healthcare Executives / NPSF Lucian Leape Institute guide Leading a Culture of Safety: A Blueprint for Success.

The ongoing shift to value-based healthcare has driven change in the practices and approaches providers use to...
evaluate their performance and improve their organizations’ clinical, safety, and patient satisfaction outcomes. Now more than ever before, healthcare professionals must know how to apply the essential principles of quality management—measurement, assessment, and improvement.

*Introduction to Healthcare Quality Management* explains the basic principles and techniques of quality management in healthcare. Written for students and professionals with little or no clinical experience, the book focuses primarily on measuring and improving the operational and patient service aspects of healthcare delivery. Real-world case studies and examples provide an applied learning approach that helps readers understand how to measure, assess, and improve an organization’s performance and ensure the delivery of reliable, high-quality care.

Thoroughly revised with updated references, examples, case studies, activities, and supplementary resources, this edition includes new content on:

- Strategies for managing quality in population health care
- Use of the Institute for Healthcare Improvement’s Triple Aim framework
- Value-based reimbursement models
- Patient-centered discharge planning and case management
- Improving initiatives aimed at bettering patient health
- External regulations and accreditation standards
- Lean and Six Sigma improvement tools and techniques
- Healthcare application of improvement models from other industries

An excellent resource for students and practicing health professionals alike, *Introduction to Healthcare Quality Management* provides readers with the core knowledge they need to shape innovative change in quality management practices.
BOOKS

Explorations in Quality Assessment and Monitoring: The Definition of Quality and Approaches to Its Assessment

10 Powerful Ideas for Improving Patient Care

James Reinertsen, MD, Wim Schellekens, MD
BOOKS

Maulik S. Joshi, DrPH, David B. Nash, MD, Scott B. Ransom, DO, FACHE, Elizabeth Ransom, MD

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Dan Schummers, Maureen A. Bisognano, HFACHE, Paul E. Plsek

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Thomas G. Zidel
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Robert C. Lloyd, PhD, Maureen A. Bisognano, HFACHE, Dan Schummers

10 Powerful Ideas for Improving Patient Care, Book 4
Maureen A. Bisognano, HFACHE, James B. Conway, LFACHE, Dan Schummers
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As a member, you’ll join more than 48,000 healthcare leaders from across the country and around the world who are dedicated to improving health.
Introduction to Healthcare Quality Management is the culmination of over 25 years of experience as a hospital quality director, trainer and consultant for other quality professionals, and instructor of undergraduate and postgraduate healthcare quality courses. Throughout my career, improvement fads and quality gurus have come and gone. This cycle will continue long after I’ve retired. My goal in writing this book was to stick to the basics—the principles and techniques common to any healthcare quality initiative. Once students of quality management master these basics, they will be able to adapt to

Introduction to Health Care Service Management is a concise, reader-friendly, introductory healthcare management book that covers a wide variety of hospitals settings. The main aim of this book is to give a brief idea & understanding about Health & Hospital Service Administration or Management in the context of Modern Healthcare. This exciting text offers readers the opportunity to reflect & understand about Hospital & Health Management, Hospital & Health Administration, Healthcare Quality Management including health care quality assurance and performance management, Human R